



1. What measures are food service preparers taking to prevent spread of COVID-19?

A number of non-profit organizations and New Orleans-based businesses are preparing and delivering food for students, at-risk populations, currently unemployed workers and their families. Food service providers are expected to maintain appropriate social distancing measures and all other public health mandates including;

- Maintain at least six (6) feet of distance between all people at all times, including employees, volunteers, patrons and clients.
- Regularly disinfect work areas.
- Limit the number of staff and volunteers allowed to enter facilities.
- Use personal protective equipment (PPE) while preparing food including face masks and gloves.
- Wash hands frequently for a minimum of 20-seconds with soap and water.
- Set up a daily temperature screening stations onsite for all staff and volunteers.

2. Are restaurant supply chains being impacted by the City's response to COVID-19?

Fresh food and supply deliveries are considered essential tasks. Fresh food and supplies continue to be delivered to kitchens and restaurants in operation.

3. May I eat my prepared meal outside the establishment from it was received?

No, the "Stay at Home" orders issued by Mayor Cantrell and Governor Edwards limits restaurants to providing delivery service or to-go orders only. Residents may not eat purchased food in restaurants or at outdoor seating areas.

4. Do food service containers or bags need to be decontaminated?

Plan to disinfect surfaces on which you place prepared and packaged foods before and after use.



5. I plan to tip my food delivery driver, are there other things I can do to help this effort while social distancing?

Yes, local non-profits need assistance determining who needs food assistance. You can volunteer to track requests from your home using your computer or become a volunteer delivery driver. Sign up to volunteer at <http://volunteer.handsonneworleans.org/need/?tag=Food+Bank+Volunteers>.

6. What are the consequences of restaurants not abiding by the rules above?

Food Service preparers that fail to abide by the “Stay at Home” order will be subject to immediate closure and other enforcement actions.

For more information visit ready.nola.gov

